



Silca
Logística

We are now
ISO 9001:2015
certified



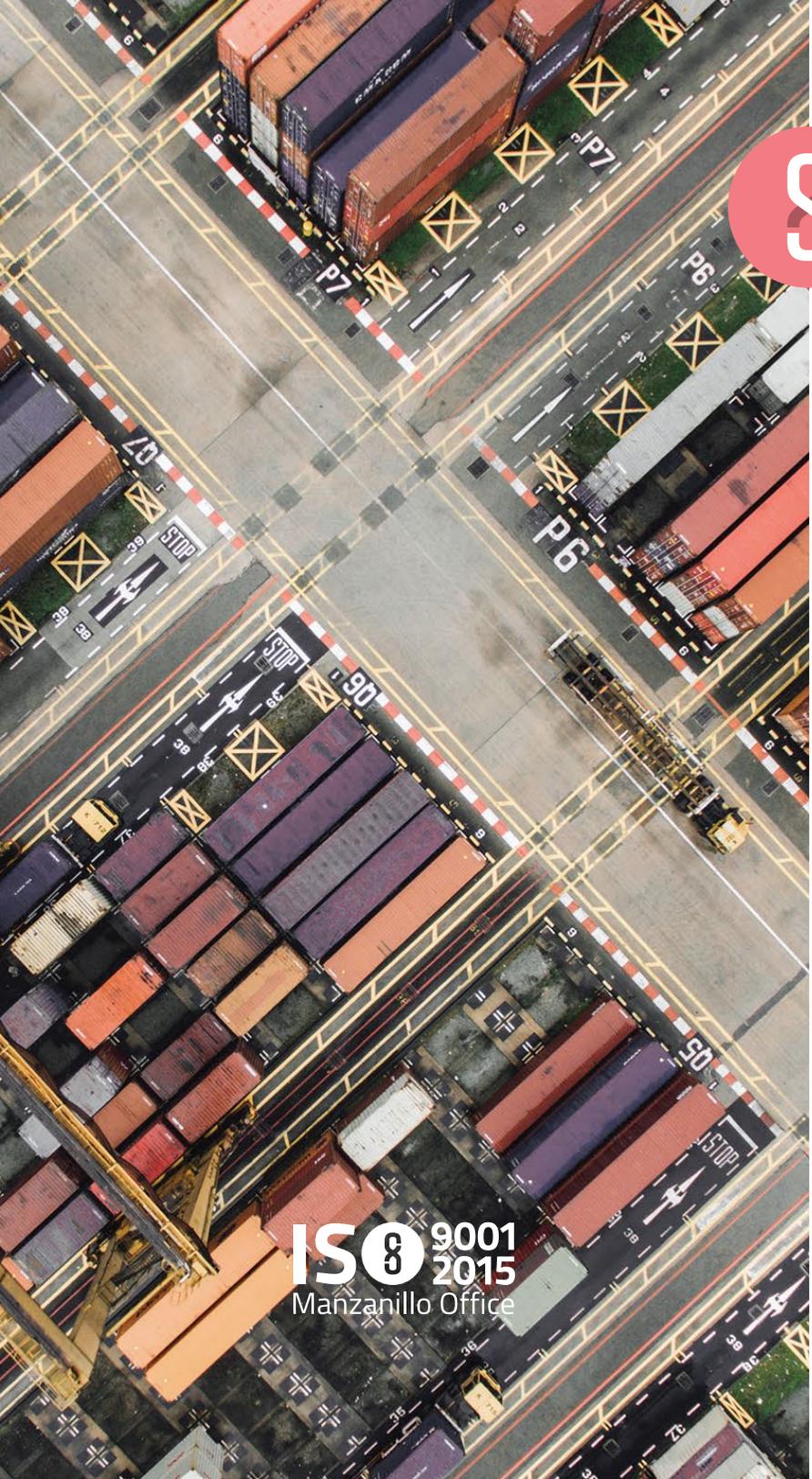
Why do we need it?

We reach higher quality standards with ISO 9001:2015 than with our previous ISO 9001:2008 certification. The new standard includes a series of improvements in international requirements to develop and implement a total quality management system. This system manages the continual improvement of all the generation processes for our products and services.

How have we improved?

The changes in ISO 9001: 2015 standards translate into an increased focus on customers. Based on the requirements of this certification, we created quality systems that allow us to pay more attention in every detail of our operations.





ISO 9001
2015
Manzanillo Office

We focus on 5 principles:



1. Information: By installing monitors in managerial and operational levels, we provide our customers with data that can be consulted periodically, improving decision making.



2. Product clearance time: We accurately identify our customers needs in delivery times, in order to jointly set increasingly efficient goals.



3. Cash flow: Operation costs are reduced by negotiating preferential terms with logistics providers, which contributes to increase the profitability of your business.



4. Service: We brought together a team of commercial executives to increase communications with our customers, improving mutual collaboration and strengthening business relationships.



5. Risk reduction: A specialized team gets involved right from our customer's purchase planning in order to ensure adherence to current regulations, minimizing any type of risk.



At Silca Logistics, we are committed to improvement, and we are focused on the quality of each of our services. By updating our certification, we have taken the next step in the professionalization of the company, towards the goal of creating changes and improvements in the logistics operations of our customers.



Infinite possibilities. Infinite solutions.

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